



## Company at a Glance

### Corporate Headquarters

Vienna, Austria

### EMEA-APAC Office Locations

Europe: Austria, Belgium, Croatia, France, Germany, Greece, Italy, Netherlands, Poland, Portugal, Romania, Russia, Spain, Sweden, Turkey, United Kingdom, Ukraine, Uzbekistan

Middle East: UAE, Pakistan

Africa: Morocco, South Africa

South Asia: Bangladesh, India, Nepal

### Current Highlights

- More than 215,300 Agent locations in the region
- Over 120 countries and territories
- 1.5 million active Western Union Gold Card holders
- More than 379,000 Agent locations worldwide (including Western Union, Vigo and Orlandi Valuta)
- More than 200 countries and territories worldwide

### Employees

Over 1,100 across EMEA-APAC comprising 58 different nationalities

### Leadership

Christina Gold, President and CEO  
Hikmet Ersek, EVP and Managing Director, Europe, Middle East, Africa, Asia Pacific  
James G. Robinson, Deputy General Counsel - International  
Angela Heng, VP, Corporate Affairs

### Media Contact

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Corporate Affairs

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# The Western Union Company Europe, Middle East, Africa and Asia Pacific

With Western Union, consumers and businesses can quickly, reliably and conveniently transfer funds, send bill payments, or pre-pay for phone, Internet or credit card services using the company's proprietary money-transfer network. Western Union, along with its associated Orlandi Valuta and Vigo brands, has more than 379,000 Agent locations in 200 countries and territories.

Western Union is one of the leading money-transfer service providers in EMEA-APAC, with over 1,100 employees working in 55 offices across the region. The staff is responsible for a network of more than 215,300 Agent locations spanning over 120 countries and territories.

## Core Business within the Region:

### Money Transfer

- Western Union offers fast, reliable and convenient person-to-person money transfers.
- More than 270 banks and postal institutions in over 100 countries are Western Union® Agents.
- The company has extensive experience in the international money-transfer business and extensive knowledge of the money-transfer market.
- Consumers in select countries can enroll in the Western Union loyalty and rewards program, the Gold Card. The Gold Card is available in:

Belgium	UAE
France	United Kingdom
Ireland	Portugal
Spain	Greece
Sweden	Kenya
Switzerland	Germany
Austria	Saudi Arabia
Norway	Netherlands
Russia	

### Online Money Transfer

- Consumers in 10 countries in the region can send money online using their credit or debit cards.
- Countries with transactional websites include:

United Kingdom	Ireland
Austria	Netherlands
France	Norway
Sweden	Germany
Italy	Spain

### Recent Milestones in the Region

- In October 2008, Western Union announced that it would begin to roll out services at Absa bank branches throughout South Africa. Absa is South Africa's largest regional bank.
- In the third quarter of 2008, Western Union announced that services are available at all VICTORIABANK branches and offices in Moldova.