



## Company at a Glance

### Regional Headquarters:

Hong Kong SAR, China

### APAC Office Locations:

Australia	Malaysia
China	New Zealand
Fiji	Philippines
Hong Kong	Singapore
Indonesia	Taiwan
Japan	Thailand
Korea	Vietnam

### Current Highlights

- More than 63,300 Agent locations in the region
- 38 countries and territories across Asia Pacific
- More than 379,000 Agent locations worldwide (including Western Union, Vigo and Orlandi Valuta locations)
- 200 countries and territories worldwide

### Employees

More than 500 across the APAC region comprising 14 different nationalities

### Leadership

Christina A. Gold, President and CEO  
Hikmet Ersek, EVP & MD,  
Europe/Middle East/Africa/Asia Pacific  
Angela Heng, RVP, Corporate Affairs

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# The Western Union Company Asia Pacific

With Western Union®, consumers and businesses can quickly, reliably and conveniently transfer funds, send bill payments, or pre-pay for phone, Internet or credit card services using the company's proprietary money-transfer network. Western Union, along with its associated Orlandi Valuta and Vigo brands, has more than 379,000 Agent locations in 200 countries and territories.

Western Union is one of the leading money-transfer service providers in Asia Pacific (APAC). More than 500 employees working in 14 offices spread across the region are responsible for a network of more than 63,300 Agent locations spanning 38 countries and territories.

## Core Business within the APAC Region:

### Money Transfer

- In Asia Pacific, Western Union offers person-to-person money transfers, providing quick transfer of funds to family and friends around the globe.
- Western Union offers in-person and person-to-bank-account money transfers, which enables customers in Hong Kong, Malaysia and Singapore to send money to their bank accounts in the Philippines and Indonesia through the Western Union® Direct to Bank service.
- Across the APAC region, more than 55 banks and postal institutions are Western Union Agents. The company has 19 years of experience in the money-transfer business within the region.
- Domestic money transfer (in-country) is available in the Philippines and Indonesia.
- Home delivery of funds is available in Vietnam.

### Online Money Transfer

Consumers in Australia and New Zealand can send money online using their country-issued credit or debit cards at [westernunion.com.au](http://westernunion.com.au) and [westernunion.com.nz](http://westernunion.com.nz).

### The Western Union Gold Card<sup>SM</sup>

Loyal consumers in select countries can enroll in Western Union's loyalty and rewards program, the Gold Card. Gold Card members enjoy free insurance coverage (Continuity of Income program), free phone time, free shopping sprees, free shopping coupons and discounts at participating retail outlets.

Countries where the Gold Card is available:

Australia	New Zealand	Brunei
Philippines	Hong Kong	Singapore
Japan	Taiwan	Malaysia

### Recent Milestones in the Region:

- In October 2008, Western Union announced that customers of Malaysia's CIMB Bank can now send funds online from their bank accounts for payout in cash at one of more than 379,000 Western Union Agent locations worldwide.